# Family Centered Practice

Where are We? Where are We Going?

Early Childhood Inclusion
Applying the Lessons Learned

Winnipeg - August 2008

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### Workshop at a glance...

- Introductions / Expectations
- Finding a common language/ defining FCP
- Where are we now?
  - Family-Oriented Program Parameters
- Where are we going?
  - Moving toward AAA Model of FCP
- Family Centered Practice in Family Programming
- Summary and Recommendations for FMCSD

### Family Centered Practice

(King, Law, Kertoy, Rosenbaum, Hurley, 2002)

- A philosophy of providing services to families
- Valuing parents as the expert of their child,
   holding a pivotal role in education
- Promotes partnership between parent and educator
- Supports family decision making

### Family Centered Practice...

Family Centered Practice is

a process that links
behaviors of professionals with
outcomes for families

(Outcomes= positive traits/ strengths)

### **Group Activity**

Identify the strengths and skills you would like to see all families exhibit, by the time they leave your program and transition into school.

 Identify the challenges that staff may experience as they support families develop the strengths and skills to be prepared to transition to school

Everything we "do" either enhances or diminishes family strengthening and capacity building

### Definition of Need

 An individual's judgment of the discrepancy between an actual state or condition and what is considered "normative"

The perception of need is from the help seeker's perspective (family/ child), not the help giver's (teacher/ professional)

# Family-Oriented Program Paradigms

(Dunst, Trivette, Snyder)

- 1. Professional Centered
- 2. Family Allied
- 3. Family Focused
- 4. Family Centered

Based on professional assumptions regarding families capabilities and roles of help-giving professionals

# Program Paradigms

Professionally Fan
Centered

Family- Allied

Family-Focused

Family Centered

# Four Paradigms

Paradigm	Definition
Professional -Centered	Characterized by professionals who determine the needs of families from their own perspectives, as opposed to families' perspectives. Interventions are implemented by professionals because families are seen as incapable of "solving their own problems"
Family – Allied	Characterized by families as agents of professionals. Families enlisted to carry out recommendations /interventions deem necessary by professionals, for the benefit of the child/family

Paradigm	Definition
Family- Focused	Characterized by families needing primarily professional services, advice, and assistance.  Families encouraged to use professional networks, or menus, of services available to meet their needs
Family Centered	Characterized by consumer driven intervention practices. Families needs and desires determine all aspects of service delivery and resource provision.  Professionals are seen as agents and instruments of families and intervene in ways that maximally promote family decision-making, capabilities, and competencies
	Program, Edmonton Sept/ 2007

Everything we "do" either enhances or diminishes family strengthening and capacity

# Common Language

- Empowerment
- Capacity building
- Asset-based, strength-based
  - Participatory
  - Collaborative

## Myths

#### Common General Myths

- Family-centered service is a fad
- Programs/ services are already family-centered
- Problems with FCP are too big to be solved

#### Specific Myths

- Families always get what they want
- Families must be responsible for doing things they would rather have service providers do.

### **AAA** Model towards FCP

Adoption of Principles

Application of Principles

Adherence to Principles

(Dunst, 2004)

## Adoption of Principles

Actions taken to select and determine how principles will guide program practices

- Statements of beliefs about <u>how</u> supports and resources ought to be made available to parents/ family members
- Value statements that describe how staff will interact with and treat families

(Dunst, 1995)

"Families are big, small, extended, nuclear, multigenerational, with one parent, two or more parents, and grandparents ....we live under one roof or many....We become a part of a family by birth, adoption, marriage, or from a desire for mutual support....A family is a culture unto itself, with different values and unique ways of realizing dreams".

The Report on the House memorial 5
Task Force on Young Children and Families, 1990)

# Principles as beliefs and value statements

Examples: (Family, Infant, and Preschool Program)

 1. Families are treated with dignity and respect at all times.

Staff are sensitive and responsive to family, cultural, ethnic and socioeconomic diversity.

### Guiding principles, con't

- 3. Family choice occurs at **all levels** of participation.
- 4. Families make informed decisions, based on information shared in a sensitive, complete, and unbiased manner.
- 5. Staff build on strengths, assets, and interests of <u>child and family</u> as the primary way of strengthening family functioning

# Challenges and Potential Solutions... AAA

Adoption of Principles

### **AAA:** Application of Principles

Interpretation / action of adopted principles:

■1. Relational Practices

2. Participatory Practices

### 1. Relational Helpgiving Practices:

- Behaviors associated with "effective helpgiving"...

i.e. compassion, active listening, empathy

- Staff beliefs about family strengths and abilities i.e. relationship strengthening behaviors: mutual trust, collaboration

\*\*Relationships create

trust that leads to

increase participation.

### 2. Participatory Helpgiving:

- ✓ Behaviors essential to shared decision-making and family choice
- Experiences to meaningfully involve families in actively obtaining resources, supports, or desired life goals.
- Building on current assets of family and providing opportunities for new learning.

\*\*Participatory helpgiving exerts

twice the influence on

family capacity building

than relational helpgiving.

(Dunst &Trivette)

# "Family- Centeredness"

- When "it" works, what are the underlying elements that led to our success?
- When "it" is too difficult, what are the limitations/ barriers we experience?

# Challenges and Potential Solutions... AAA

Adoption of Principles

Application:

Relational and

**Participatory Practices** 

# **AAA:** Adherence to Principles

- The extent to which program participants judge their experience
   as being consistent with guiding principles (Dunst, 2004)
- Measuring our effectiveness. Are we walking the talk? (checklists or tools to ask the tough questions)

### Reflective Practice...

• What does FCP mean to me, my program, my school?

What are the things I agree with or disagree with within this presentation or articles?

- Why do I think the way I do?

### Reflective practice, con't

Who are the people I can trust to discuss my views openly?

How do my beliefs impact solutions in complex family situations?

Who are my mentors in this area? (Critical friends)

- Talk to others about the relief is still by hold.

## **Amazing Resources**

- www.researchtopractice.info
  - oResearch studies translated for service providers and families
  - www.fipp.org/casetools.php
  - Instruments and scales to evaluate outcomes
  - www.canchild.ca
  - o MPOC Measure of Process of Care
  - Articles for families, service providers and policy/decision makers
  - www.speciallinkcanada.org \*\*
  - www.earlyinterventioncanada GOM he GRIT
    Program, Edmonton Sept/ 2007

#### Short overview...

- Development of <u>trusting relationships</u> with family members <u>begins first</u> and takes time to establish.
- Process: Professional involvement enhances or diminishes family strengthening and capacity.
- Responsiveness and flexibility to <u>family requests</u> and desires (action beyond active listening).
- Honor <u>parent choice</u>, respecting knowledge of families or child strengths and needs.
- Active parent <u>participation</u> strongest influence of family capacity building.
   Program, Edmonton Sept/ 2007